# **2020** Convention Housing Information

Nugget Casino Resort 1100 Nugget Avenue Sparks, NV 89431



All Casino and Resort rooms have been renovated. All rooms will have a mini fridge and Keurig coffee maker – 2 K-cups per day.

Please make your reservations online by following this link:

http://bookings.ihotelier.com/bookings.jsp?groupID=2688188&hoteIID=96145

Housing reservations will be done <u>online</u> with the Nugget by the Room Captains (RC). Exceptions would be:

Computer access not available Making a reservation for a suite

In the cases above, Room Captain MUST CALL 1-800-648-1177, ask for Ann in Group Reservations at extension 3319 and reference our Group Code – GSA20. Room Captains may also email Ann at <u>Ann.Reiff@marnellgaming.com</u> after regular business hours or on Saturday/Sunday.

Room reservation dates are January 22 thru March 30.

## Reservation procedure:

- By phone give our group code GSA20, your chorus name and names of ALL roommates (see below about A or S). Credit card information is ONLY for the Room Captain.
- Online Room Captain should make the reservation under her name by selecting the link above. Once the dates are selected, choose "Additional comments" under Special Requests. You must enter your chorus name in this box along with the names of ALL roommates in this box. Each roommate must have an A or S behind their name. A = Additional Guest(s) (not splitting bill) or S = Share (splitting the bill)
- Not splitting the room bill ~ one card used for the bill. Check out can be done on TV in room or drop the envelope in a box on your way out.
- Splitting the room bill ~ ID and credit card will be presented at front desk upon arrival of each person responsible for payment or partial payment.
- There will be \$100 deposit charged to the Room Captain upon arrival.

## Check out procedure:

- Please view your folio the night before checking out via your guestroom television and call
  or visit the Front Desk with any questions or revisions. TO AVOID LINES AND LONG
  WAIT TIME, DON'T WAIT UNTIL YOU ARE READY TO LEAVE TO REVIEW
  YOUR BILL AND CONTACT THE FRONT DESK. If charges are correct, you may
  check-out on the TV and your receipt will be e-mailed to you.
- If the room is being split, <u>all roommates must go together to finalize the bill</u>. It will take more time for the clerk to prepare all of the folios. BE SURE TO VERFIY THE CHARGES WHEN RECEIVING YOUR BILL.
- If meals, etc. are to be billed to the room, the Room Captain will be the one to pay these charges, rather than splitting charges at the front desk. The hotel will not split or transfer restaurant or incidental charges at check-out. It would be best/easiest to pay incidental charges at the time they occur (ie: splitting credit cards at the dining outlets)
- If valet parking is used, call the Valet Desk Sunday morning and give them your valet ticket number. It will take 30-45 minutes for the car to be pulled around.

Any changes or cancellations made after the reservation is made will be handled by the RC directly with the Nugget.

#### ROOM RATES PER NIGHT

Three people = \$148.42

Four people = \$159.77

#### **SUITES**

### First come first serve basis – subject to availability

### **Casino Tower:**

Hospitality Suite (King) one bedroom-connector optional-\$204 or 2 bedroom \$323

Hospitality Suite (two Queens) one bedroom-connector optional-\$204 or 2 bedroom \$323

### **Resort Tower:**

Petite King Suites (one king bed – 600 sq. ft.): \$144

Petite Double Queen Suites (2 queen beds – 600 sq. ft.): \$144

Bar Kings (1 King 800 sq. ft.) – connector optional - \$169 (+ \$109 for connector)

Hospitality Suites (1 King bedroom plus parlor room 1,050 sq. ft.) - \$209 (one bedroom)

### Above prices do not include 13.5% tax/\$2 tourism fees.

LINK TO SUITES: http://www.nuggetcasinoresort.com/suites-en.html

<u>Scooters</u> – There is a very limited number (15) available at the Nugget at \$40.00/day. A scooter MUST be requested in advance on your reservation form. This is done under <u>Special Requests</u>. Once you have requested your scooter in the Special Request box, please email our Guest Services Manager, Greg Pollard, to confirm your request: <u>Gregory.Pollard@marnellgaming.com</u>

**Refrigerators** and **Keurig Coffee Makers** – In all rooms. Nugget provides 2 K-cups per day. Bring your own flavors.

Roll away beds are allowed in single King rooms only at \$10.99/day

Microwaves – The Nugget does not have microwaves.

Non-service dogs or pets are not allowed at the Nugget Casino Resort.

If you need additional information please call 1 (800) 648-1177.